

VOIP Managed Service

Reliable, flexible and secure VOIP solution for SMEs.



The future of communications

Remote working isn't going away. And, with recent events, it's become more normal to work at home than in a traditional office.

Staff today want a fluid and flexible approach to how, where and when they work.

Because of this, organisations need a telephone solution that can keep up with these changing demands - providing a professional desktop option for days when staff are in the office, and a flexible ' on-the-go' solution for users working at home.

Put simply, a reliable VOIP telephone system is central to any modern mobility strategy.

CAE VOIP Managed Service

CAE's VOIP solution is a comprehensive, yet cost-effective, fully-managed VOIP service, delivering many enterprise VOIP features without the high cost; making it perfect for SMEs who need a more connected and collaborative way of working.

Hosted in CAF's Tier 3 datacentre located in the UK, it's a fully-managed service that's quick to set up and incredibly customisable, whilst also being secure.

CAE takes care of setting up your VOIP service, porting your existing telephone numbers over and the setting up of new users - in addition to supporting and managing the underlying infrastructure.

You can now also connect our VOIP solution to your Microsoft Teams system, to truly unify messages, collaboration and calls.



Connected, securely

Whether you're working in the office using a desktop phone, or working from home and connecting through your laptop, our solution gives you the flexibility to stay connected, wherever you are.

This flexibility, however, means you have to be mindful of security. Many standard VOIP solutions don't offer encrypted calls, meaning would-be hackers could gain access to your calls. Our VOIP solution encrypts calls end-to-end for increased security.

Why CAE

- Expert support and consultancy throughout the installation and setup of your VOIP system
- datacentre to host your service Fully managed service

• Resilient and compliant Tier 3

- Certified technical staff
- into your MS environment

· Microsoft expertise to integrate



• Customise your call flow to suit your business

Features

- Digital receptionist functionality
- Mobile phone app to route calls to users' mobiles
- Secure SIP encrypting all calls • Voicemail to email service so you

never miss a message

• Call recording

• Advanced call routing possibilities

- · Remote working and hot desking friendly

- Desktop client and dashboard to track all call activity

Call queues and ring groups

functionality

- Reporting and analytics features Remotely manage all phones from a
- central console

telephone systems

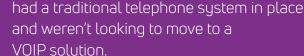
- Retain existing telephone numbers Cost savings compared to traditional



Whatever the future holds, staff will now always be able to stay connected to their colleagues and customers.

Managed Service

Talk to us today about our VOIP

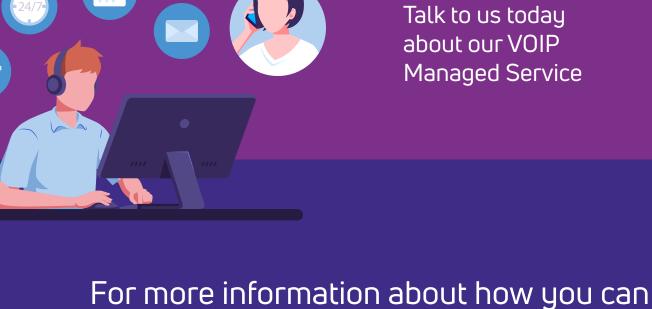


Customer story

Before COVID lockdown, an existing client

When lockdown hit, staff members were forced to work remotely, but none of them could access their phones from home.

Customers were calling, but the phones weren't being answered.



T: 08456 430 033 E: hello@thisiscae.com

build an effective mobility strategy for your

organisation, then get in touch.

thisiscae.com