

# Time is not on your side in retail, it's time to act; fast.



**With over 2,600 stores across the UK, this leading retailer plays a significant role at the heart of communities spanning across the UK. Stores that cannot trade, caused by technology failure could leave their customers without access to critical resources.**

Downtime and a store being out of action has wide ranging implications not only to loss of revenue but also potential significant reputational damage. The challenge did not just sit with IT, but also for Senior Leadership across multiple lines of business, it was a business critical risk that had to be addressed.

Our existing relationship was the foundation of trust that extended to all levels of the leading retailer. We worked together to understand what the best possible outcome looked like. Unencumbered by the past, a highly collaborative design process allowed for a ground breaking architecture and platform approach.

The store needed to apply the best practices to ensure the safeguarding of critical operational data for its Cisco Meraki systems which is where the solution of CAE Labs Assure was ideal.

Cloud-based networking services, including Cisco Meraki technology, require a service assurance layer just as any other cloud service does. Typical cloud service providers like Microsoft, Amazon, and Google often rely upon and recommend third-party services for data backup and restoration in the event of a service failure – or indeed a malicious attack. Cloud-based networking is no different, and if deployed at scale, can represent a high-impacting business risk.

**If you want to protect your Meraki investment and eliminate the risks of operational disruptions, sales losses, and reputational damages, book a FREE demo with CAE experts to explore Assure's potential to your business.**

Assure provided the internal IT team the ability to recover Cisco Meraki data in under one minute per site in case of a data loss event. Additionally, the software currently provides real-time monitoring and alerts, allowing the IT team to quickly respond to any issues that arise.

## **By using Assure, the company was able to save:**

- > **14 days of business disruption**
- > **89 minutes of rebuilding time per site**

Along with these benefits, there was the added bonus of keeping their customers happy and reducing the stress imposed on store employees and of their IT teams.

Through our partnership and implementation of Assure, the leading retail chain now has reliable and secure IT solutions that protect and restore operational data, enabling them to manage the Cisco Meraki systems with complete peace of mind. This free's up time to focus on core business operations and if there ever was an issue, it would be recoverable within minutes.